

Online Complaint Submittal

Compliance



*Monterey Bay Air
Resources District*

Access Online Complaint Form

- Accela Citizen Access

<https://aca-prod.accela.com/MBARD/Default.aspx>

Preferred browsers are Google Chrome or Microsoft Edge.

- For completing Complaint no log in required

Access Screen

Complaint's do not require Sign In



Monterey Bay Air Resources District
Phone: (831) 647-9411

[Register for an Account](#) [Login](#)

Search...



[Home](#) [Applications](#)

[Advanced Search](#)

Welcome to the new Citizen Portal

We are pleased to offer our citizens, businesses, and visitors access to services online, 24 hours a day, 7 days a week.

What would you like to do today?

To get started, log in to your account or new users please register for an account, see link to the right or at the top of the page.

Complaints: Users may submit complaints without registering for an account. Click on "Create an Application" below and review the General Disclaimer to continue to the complaint form.

Applications

[Create an Application](#)
[Search Applications](#)

Click on Application

Sign In

USER NAME OR E-MAIL: *

PASSWORD: *

[Forgot Password?](#)

SIGN IN

Remember me on this device

[Not Registered?](#)

[CREATE AN ACCOUNT](#)



Complete Disclaimer and Continue



Monterey Bay Air Resources District
Phone: (831) 647-9411

Logged in as: [Cindy12e](#) Collections (1) Account Management Logout

Search...

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Online Application

Welcome to MBARD's Online Permitting System. Using this system you can submit and update information, pay fees, schedule inspections, track the status of your application, and print your final record all from the convenience of your home or office, 24 hours a day.

Please "Allow Pop-ups from This Site" before proceeding. You must accept the General Disclaimer below before beginning your application.

General Disclaimer
While MBARD attempts to keep its Web information accurate and timely, MBARD neither warrants nor makes representations as to the functionality or condition of this Web site, its suitability for use, freedom from interruptions or from computer virus, or non-infringement of proprietary rights. Web materials have been compiled from a variety of sources and are subject to change without notice from MBARD as a result of updates and corrections.

I have read and accepted the above terms.

[Continue Application »](#)



Monterey Bay Air Resources District

Enter Address Creating Complaint

Step 1

[Register for an Account](#) [Login](#)

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Complaint

1 **Complaint Location**

2 **Contact Information**

3 **Description of Complaint**

4 **Review**

5 **Record Issuance**

Step 1: Complaint Location > Enter Address

* indicates a required field.

Address

Enter the address of the location of the complaint.

Street No.:	Direction:	Street Name:	Street Type:
<input type="text"/>	--Select--	<input type="text"/>	--Select--
Unit Type:	Unit No.:		
--Select--	<input type="text"/>		
* City:	State:	Zip:	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

Please provide as accurate address as possible. City is required.

Enter Your Contact Information

Step 2

Search... 

Home Applications

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Complaint

1 Complaint Location

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Step 2: Contact Information > Contact Information

Contact information requires a first and last name and email address so we can contact you if needed to discuss the complaint.

* indicates a required field.

Complainant

Contact information, such as name or email address, will be kept confidential to the extent allowed by federal and state law.

Add New

Save and resume later

Continue Application »

Please follow comments for all required contact. Choose Add New

Your Contact Information

Step 2 (continued)

Contact Information

* First: Middle: * Last:

Name of Business:

Business Phone: Mobile Phone:

* E-mail:

▼ Contact Addresses

[Add Contact Address](#)

To edit a contact address, click the address link.

Showing 0-0 of 0

Address Type	Recipient	Address
No records found.		

[Continue](#) [Clear](#) [Discard Changes](#)

Please complete and continue. First and Last Name and Email required.

Description of Complaint

Step 3

Home Applications

Create an Application Search Applications

Complaint

1 Complaint Location 2 Contact Information 3 Description of Complaint 4 Review 5 Record Issuance

Step 3: Description of Complaint > Description

Please provide as much information as possible to assist us in investigating the complaint. Include details such as visual observations, length of observations, description of odor, etc.

* indicates a required field.

Details

COMPLAINT INFORMATION

- * Select what type of complaint you are reporting. This list includes the type of complaints the air district can investigate. The air district does not regulate issues such as contrails, smoking vehicles, lead, mold, or pesticides.
--Select--
- * Is this an active complaint?:
 Yes No
- * What date did you observe the source of your complaint?:
MM/DD/YYYY
- * Describe the location of the source of your complaint, include cross streets and an address, if known:
- * Describe the source of your complaint:

spell check

spell check

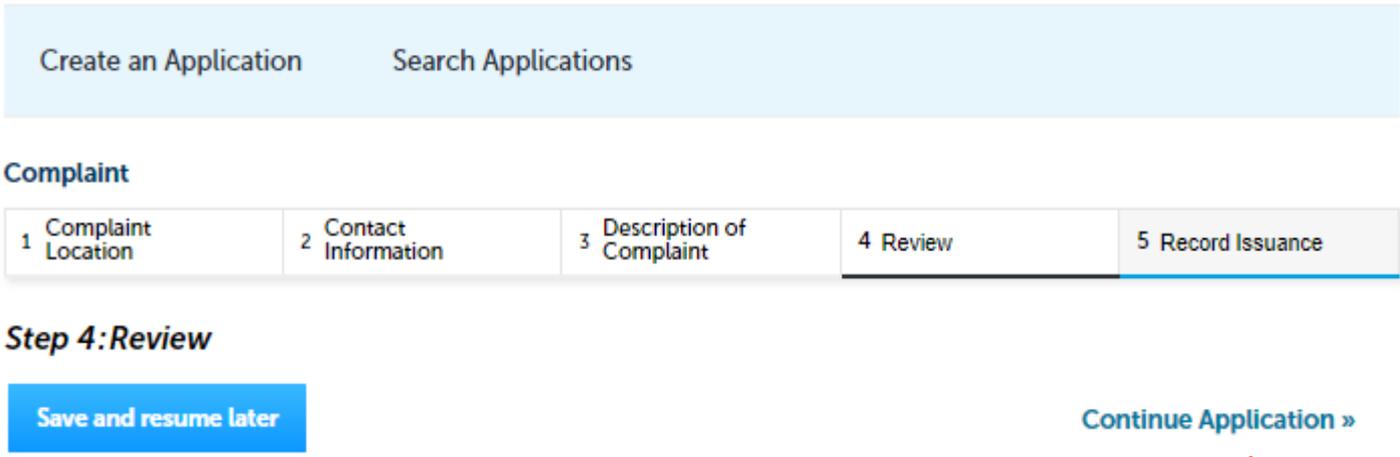
Save and resume later

Continue Application »

Please complete all the required fields indicated with a red star. Click on "Continue Application" to move on.



Review Step 4



Please review all information below. Click the "Edit" buttons to make changes to sections or "Continue Application" to move on.

After review "Continue Application" to move on.



Complaint Issuance

Step 5

Home

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Complaint

1 Complaint Location

2 Contact Information

3 Description of Complaint

4 Review

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Step 5: Record Issuance



Your application has been successfully submitted.
Please print your record and retain a copy for your records.

Thank you for using our online services.

Your Record Number is !

You will need this number to check the status of your application. Please print a copy of your record for future reference.

You will be contacted by an Inspector should they need further information. Should you wish to call MBARD, have Record Number available.